

AUTORIZAÇÃO DE MUDANÇA DE GATEWAYS NA TAP AIR PORTUGAL EM CENÁRIOS DE IRREGULARITY OU SCHEDULE CHANGE

Cenários	O que é permitido			Distância Limite	Nova data de viagem
	Waive DU	Waive XP	Waive Fare Diff	Milhas	
1. Permitir alteração da gateway TAP a pedido do passageiro e em caso de cancelamento do voo TAP (UN/TK)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	250*	Mesmo dia (OU +/-1 dia)
2. Oferecer proativamente a possibilidade de alteração do gateway TAP em caso de cancelamento de voo TAP (UN/TK)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	250*	Mesmo dia (OU +/-1 dia)
3. Permitir o rerouting dando prioridade à gateway TAP caso passageiro solicite em caso de cancelamento de voo OAL (UN) <i>Ex: Catania - Roma</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	250*	Mesmo dia (OU +/-1 dia)

* 250 milhas (equivalente a aproximadamente a 400km e trata-se da distância máxima entre a rota original e a nova rota) - a aplicar salvo outra decisão comercial.

TAP AIR PORTUGAL GATEWAYS CHANGE ON IRREGULARITY OR SCHEDULE CHANGE SCENARIOS

Scenarios	Authorized			Range	New travel date
	Waive DU	Waive XP	Waive Fare Diff	Miles	
1. Allow changes to TAP Gateway at passenger's request and in case of cancelation of the TAP flight (UN/TK)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	250*	Same day (or +/-1 day)
2. Proactively offer the possibility of changing the TAP Gateway in case of TAP flight cancelation (UN/TK)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	250*	Same day (or +/-1 day)
3. Allow rerouting by giving priority to the TAP Gateway if passenger requests in case of OAL flight cancelation (UN) <i>E.g. Catania - Roma</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	250*	Same day (or +/-1 day)

* 250 miles (equivalent to approximately 400km, which is the maximum distance between the original routing and the new routing) - to be applied unless otherwise commercially decided.

		Rota Original / Original Route	Gateways Autorizados / Authorized Gateways
Portugal	Continente / Mainland	LIS-FAO	N/A
		LIS-OPO	N/A
	Ilhas / Islands	LIS-FNC	PXO
		LIS-PDL	TER
		LIS-PXO	FNC
		LIS-TER	PDL
	OPO-FNC	PXO	

		Rota Original / Original Route	Gateways Autorizados / Authorized Gateways
Europa / Europe	Austria / Áustria	LIS-VIE	FRA, MUC & PRG
	Belgium / Bélgica	LIS-BRU	AMS, DUS, LUX & ORY
	Czechia / Chéquia	LIS-PRG	BER, FRA & VIE
	France / França	LIS-LYS	GVA, MRS, MXP, NCE, ORY, TLS & ZRH
		LIS-MRS	BCN, GVA, LYS, MXP, NCE & TLS
		LIS-NCE	BLQ, LYS & MRS
		LIS-TLS	BCN, LYS & MRS
		LIS-ORY	BRU, GVA, LUX & LYS
		OPO-ORY	BRU, GVA, LUX & LYS
	Germany / Alemanha	LIS-BER	HAM & PRG
		LIS-DUS	AMS, BRU, HAM & LUX
		LIS-FRA	AMS, LUX, MUC, PRG & ZRH
		LIS-HAM	AMS, BER, CPH & DUS
		LIS-MUC	FRA, MXP, PRG, VIE & ZRH
	Ireland / Irlanda	LIS-DUB	MAN
	Italy / Itália	LIS-BLQ	FCO, FLR, MXP, NCE, ZRH & VCE
		LIS-FCO	BLQ, FLR & NAP
		LIS-FLR	BLQ & FCO
		LIS-MXP	BLQ, GVA, LYS, MRS & MUC
		LIS-NAP	FCO
LIS-VCE		BLQ	
Luxembourg / Luxemburgo	LIS-LUX	AMS, BRU, DUS, FRA, GVA, ORY & ZRH	
	OPO-LUX	AMS, BRU, DUS, FRA, GVA, ORY & ZRH	
Netherlands / Países Baixos	LIS-AMS	BRU, DUS, FRA, HAM & LUX	
Polonia / Polónia	LIS-WAW	N/A	
Scandinavia / Escandinávia	LIS-ARN	OSL	
	LIS-CPH	HAM	
	LIS-OSL	ARN	
Spain / Espanha	LIS-AGP	ALC & SVQ	

		LIS-ALC	AGP & MAD	
		LIS-BCN	MRS, PMI, TLS & VLC	
		LIS-BIO	MAD	
		LIS-FUE	LPA	
		LIS-IBZ	BCN, MAH & PMI	
		LIS-LPA	FUE	
		LIS-MAD	ALC, BIO, SVQ & VLC	
		LIS-MAH	BCN, IBZ & PMI	
		LIS-PMI	BCN, IBZ & MAH	
		LIS-SVQ	AGP & MAD	
		LIS-VLC	BCN & MAD	
		Suíça / Switzerland	LIS-GVA	LUX, LYS, MRS, MXP & ORY
			LIS-ZRH	BLQ, FRA, MUC, LUX & LYS
		OPO-GVA	LUX, LYS, MRS, MXP & ORY	
		OPO-ZRH	BLQ, FRA, LUX, LYS & MUC	
	Reino Unido / United Kingdom	LIS-LGW	MAN	
		LIS-LHR	MAN	
		LIS-MAN	DUB & LON	
		OPO-LGW	MAN	

		Rota Original / Original Route	Gateways Autorizados / Authorized Gateways
África / Africa	Angola	LIS-LAD	N/A
		OPO-LAD	N/A
	Cabo Verde / Cape Verde	LIS-BVC	RAI, SID & VXE
		LIS-RAI	BVC, SID & VXE
		LIS-SID	BVC, RAI & VXE
		LIS-VXE	BVC, RAI & SID
	Gâmbia / Gambia	LIS-BJL	DKR & OXB
	Gana / Ghana & São Tomé e Príncipe / Sao Tome and Principe	LIS-ACC-TMS	N/A
	Guine Bissau	LIS-OXB	BJL & DKR
	Moçambique / Mozambique	LIS-MPM	N/A
	São Tomé e Príncipe / Sao Tome and Principe	LIS-TMS	N/A
Senegal	LIS-DKR	BJL & OXB	
Marrocos / Morocco	LIS-CMN	RAK & TNG	
	LIS-RAK	CMN	
	LIS-TNG	CMN	

		Rota Original / Original Route	Gateways Autorizados / Authorized Gateways
Médio Oriente / Midle East	Israel	LIS-TLV	N/A

		Rota Original / Original Route	Gateways Autorizados/ Authorized Gateways
América do Norte / North-America	Canadá / Canada	LIS-YUL	BOS
		LIS-YYZ	N/A
	EUA / USA	LIS-BOS	EWR
		LIS-EWR	BOS & IAD
		LIS-IAD	EWR
		LIS-JFK	BOS & IAD
		LIS-MIA	N/A
		LIS-ORD	N/A
		LIS-SFO	N/A
		OPO-EWR	BOS & IAD
	México / Mexico	LIS-CUN	N/A

		Rota Original / Original Route	Gateways Autorizados/ Authorized Gateways
América do Sul / South America	Brasil / Brazil	LIS-BSB	N/A
		LIS-CNF	N/A
		LIS-FOR	N/A
		LIS-GIG	GRU
		LIS-GRU	GIG
		LIS-NAT	REC
		LIS-NAT-MCZ	N/A para MCZ
		LIS-POA	N/A
		LIS-REC	NAT
		LIS-SSA	N/A
		OPO-GIG	GRU
		OPO-GRU	GIG
	Venezuela	LIS-CCS	N/A